

Please send all correspondence to:  
5996 W Touhy Ave, Niles, IL 60714  
Pay online at [www.arrowcustomer.com](http://www.arrowcustomer.com)



**OFFICE HOURS: Central Time**

Monday thru Thursday: 8:00am - 9:00pm  
Friday: 8:00am - 5:30pm  
Saturday: 8:00am - Noon

February 14, 2008

Phone Number: 888-334-4006 Ext.

ID Number:
Re: BANK OF AMERICA
Original Creditor Account #:
Total Current Balance: 4137.97

Dear

We have tried to contact you several times regarding the above-referenced account, but have not been able to arrive at an acceptable resolution. Unless this matter is resolved by March 24 2008, we will refer your account for collection to an attorney who is licensed to practice law in your state.

Please contact us as soon as possible to resolve this matter at 888-334-4006 ext.

**THIS AGENCY IS ENGAGED IN THE COLLECTION OF DEBTS. THIS COMMUNICATION IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.**

Sincerely,

Arrow Financial Services LLC

PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION  
\* PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. THANK YOU! \*



ONAROW01  
PO Box 1022  
Wixom MI 48393-1022  
ADDRESS SERVICE REQUESTED

Please see reverse side if you would like to pay by credit card

ID Number:	3
Re: BANK OF AMERICA	
Original Creditor Account #	
Total Current Balance: 4137.97	

Please check here if there is a new phone # or address change and enter information on reverse side

ARROW FINANCIAL SERVICES LLC  
21031 Network Place  
Chicago IL 60678-1031



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